IN THE SPECIFICATION:

Please replace page 122, line 3 to page 148, line 8 with the following paragraph:

The computer listing that is provided in the CD-ROM and the duplicate CD-ROM with the filename PROGRAM_09934924, created [DATE], and having a size of [NUMBER OF BYTES] Bytes is incorporated by reference.

IN THE CLAIMS:

- 1. (Currently Amended) A method for establishing a virtual consultant, comprising the steps of:
 - (a) connecting a server and one or more users;
 - (b) selecting a <u>first</u> destination within the server to interact with the one or more users;
 - (c) coupling the one or more users through the server based on the <u>first</u> selected destination; and
 - (d) establishing interaction parameters for the one or more users based on the <u>first</u> selected destination.
 - (e) selecting a second destination to interact with the one or more users; and
 - (f) modifying the interaction parameters for the one or more users in accordance with the second destination.
 - 2. (Currently Amended) A method for establishing a virtual consultant as recited in claim 1, wherein the <u>first and second</u> destinations include a reception area where users can interact using collaborative functions.
 - 3. (Currently Amended) A method for establishing a virtual consultant a recited in claim 1, wherein the <u>first and second</u> destinations include a virtual library where a user can use resources, consult with a virtual librarian, search for resources and collaborate with one or more other users.
 - 4. (Currently Amended) A method for establishing a virtual consultant as recited in claim 1, wherein the <u>first and second</u> destinations include an office where a user can consult with a virtual consultant.

- 5. (Currently Amended) A method for establishing a virtual consultant as recited in claim 1, wherein the <u>first and second</u> destinations include a virtual lounge where a user can socialize, view a directory of other consultants and view information.
- 6. (Original) A method for establishing a virtual consultant are recited in claim 1, wherein the interactions parameters include support for collaboration.
- 7. (Original) A method for establishing a virtual consultant as recited in claim 1, wherein the interaction parameters include support for bulletin board functions.
- 8. (Original) A method for establishing a virtual consultant as recited in claim 1, wherein the interaction parameters include support for recording a session.
- 9. (Original) A method for establishing a virtual consultant as recited in claim 1, wherein the interaction parameters include support for electronic distribution of consulting materials.
- 10. (Currently Amended) An apparatus for establishing a virtual consultant, comprising:
 - (a) logic that connects a server and one or more users;
 - (b) logic that selects a <u>first</u> destination within the server to interact with the one or more users;
 - (c) logic that couples the one or more users through the server based on the <u>first</u> selected destination; and
 - (d) logic that establishes interaction parameters for the one or more users based on the <u>first selected</u> destination-;
 - (e) logic that selects a second destination to interact with the one or more users; and
 - (f) logic that modifies the interaction parameters for the one more users in accordance with the second destination.
- 11. (Currently Amended) A computer program embodied on a computer-readable medium that establishes a virtual classroom, comprising:
 - (a) a code segment that connects a server and one or more users;

- (b) a code segment that selects a <u>first</u> destination within the server to interact with the one or more users;
- (c) a code segment that couples the one or more users through the server based on the first selected destination; and
- (d) a code segment that establishes interaction parameters for the one or more users based on the <u>first selected</u> destination-;
- (e) a code segment that selects a second destination to interact with the one or more users; and
- (f) a code segment that modifies the interaction parameters for the one or more users in accordance with the second destination.
- 12. (Currently Amended) A computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 11, wherein the <u>first and second</u> destinations include a reception area where users can interact using collaborative functions.
- 13. (Currently Amended) A computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 11, wherein the <u>first and second</u> destinations include a virtual library where a user can use resources, consult with a virtual librarian, search for resources and collaborate with one or more other users.
- 14. (Currently Amended) A computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 11, wherein the <u>first and second</u> destinations include an office where a user can consult with a virtual consultant.
- 15. (Currently Amended) A computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 11, wherein the <u>first and second</u> destinations include a virtual lounge where a user can socialize, view a directory of other consultants and view information.
- 16. (Original) A computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 11, wherein the interaction parameters include support for collaboration.

- 17. (Original) A computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 11, wherein the interaction parameters include support for bulleting board functions.
- 18. (Original) A computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 11, wherein the interaction parameters include support for recording a session.
- 19. (Original) A computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 11, wherein the interaction parameters include support for electronic distribution of consulting material.
- 20. (Previously Presented) A method for providing one or more virtual instructors, comprising the steps of:
 - (a) connecting a server and one or more users and a first virtual instructor;
 - (b) selecting a destination within the server to interact with the one or more users;
 - (c) coupling the one or more users through the server based on the selected destination;
 - (d) establishing interaction parameters for the one or more users based on the selected destination; and
 - (e) dynamically adding a second virtual instructor.
- 21. (Previously Presented) The method for providing one or more virtual instructors as recited in claim 20, wherein the second virtual instructor monitors progress and provides feedback.
- 22. (Previously Presented) The method for providing one or more virtual instructors as recited in claim 20, wherein the second virtual instructor is selected by the one or more users.
- 23. (Previously Presented) The method for providing one or more virtual instructors as recited in claim 20, wherein the second virtual instructor becomes the principal instructor.
- 24. (Previously Presented) The method for providing one or more virtual instructors as recited in claim 20, wherein the second virtual instructor works with the first instructor to instruct the one or more users.

- 25. (Previously Presented) The method for providing one or more virtual instructors as recited in claim 20, wherein the second virtual instructor collaborates privately with the first virtual instructor.
- 26. (Previously Presented) The method for providing one or more virtual instructors as recited in claim 20, wherein the second virtual instructor leads a breakout session with one or more of the users.
- 27. (Previously Presented) The method for establishing a virtual instructor as recited in claim 20, wherein the second virtual instructor is selected by the first virtual instructor.
- 28. (Previously Presented) The method for establishing a virtual instructor as recited in claim 20, wherein the interaction parameters include support for electronic distribution of materials from the second virtual instructor.
- 29. (Previously Presented) An apparatus for providing one or more virtual instructors, comprising:
 - (a) logic that connects a server and one or more users and a first virtual instructor;
 - (b) logic that selects a destination within the server to interact with the one or more users;
 - (c) logic that couples the one or more users through the server based on the selected destination;
 - (d) logic that establishes interaction parameters for the one or more users based on the selected destination; and
 - (e) logic that dynamically adds a second virtual instructor.
- 30. (Previously Presented) A computer program embodied on a computer-readable medium that providing one or more virtual instructors, comprising:
 - (a) code that connects a server and one or more users and a first virtual instructor;
 - (b) code that selects a destination within the server to interact with the one or more users;
 - (c) code that couples the one or more users through the server based on the selected destination;

- (d) code that establishes interaction parameters for the one or more users based on the selected destination; and
- (e) code that dynamically adds a second virtual instructor.
- 31. (Previously Presented) The computer program embodied on a computer-readable medium that providing one or more virtual instructors as recited in claim 30, wherein the second virtual instructor monitors progress and provides feedback.
- 32. (Previously Presented) The computer program embodied on a computer-readable medium that providing one or more virtual instructors as recited in claim 30, wherein the second virtual instructor is selected by the one or more users.
- 33. (Previously Presented) The computer program embodied on a computer-readable medium that providing one or more virtual instructors as recited in claim 30, wherein the second virtual instructor becomes the principal instructor.
- 34. (Previously Presented) The computer program embodied on a computer-readable medium that providing one or more virtual instructors as recited in claim 30, wherein the second virtual instructor works with the first instructor to instruct the one or more users.
- 35. (Previously Presented) The computer program embodied on a computer-readable medium that providing one or more virtual instructors as recited in claim 30, wherein the second virtual instructor collaborates privately with the first virtual instructor.
- 36. (Previously Presented) The computer program embodied on a computer-readable medium that providing one or more virtual instructors as recited in claim 30, wherein the second virtual instructor leads a breakout session with one or more of the users.
- 37. (Previously Presented) The computer program embodied on a computer-readable medium that providing one or more virtual instructors as recited in claim 30, wherein the second virtual instructor is selected by the first virtual instructor.
- 38. (Previously Presented) The computer program embodied on a computer-readable medium that providing one or more virtual instructors as recited in claim 30, wherein the

interaction parameters include support for electronic distribution of materials from the second virtual instructor.

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- 58. (Previously Presented) A method for establishing a virtual classroom, comprising the steps of:
 - (a) connecting a virtual classroom server and one or more students;
 - (b) selecting a presentation type for instructing the one or more students;
 - (c) coupling the one or more students and one or more instructors through the virtual classroom server; and
 - (d) establishing interaction parameters for the one or more students and the one or more instructors.
- 59. (Previously Presented) The method for establishing a virtual classroom as recited in claim 58, wherein the presentation type includes at least one of lecture, simulation, media, interactive browsing, slideshow, video or audio.
- 60. (Previously Presented) The method for establishing a virtual classroom as recited in claim 58, wherein the interaction parameters are a protocol for interaction that allow only one person to interact with the virtual classroom at a time.
- 61. (Previously Presented) The method for establishing a virtual classroom as recited in claim 58, wherein the interaction parameters are a protocol for interaction that allow a plurality of people to participate in the virtual classroom.
 - 62. (Previously Presented) The method for establishing a virtual classroom as recited in claim 58, wherein materials are provided for use by the one or more students and one or more teachers in the virtual classroom.
 - 63. (Previously Presented) The method for establishing a virtual classroom as recited in claim 58, wherein homework materials are provided for use by the one or more students in the virtual classroom.

- 64. (Previously Presented) The method for establishing a virtual classroom as recited in claim 58, wherein tests are provided for use by the one or more students.
- 65. (Previously Presented) The method for establishing a virtual classroom as recited in claim 58, wherein breakout sessions are provided for the one or more students and one or more teachers in the virtual classroom.
- 66. (Previously Presented) The method for establishing a virtual classroom as recited in claim 58, wherein grades are distributed electronically.
- 67. (Previously Presented) An apparatus for establishing a virtual classroom, comprising:
 - (a) logic that connects a virtual classroom server and one or more students;
 - (b) logic that selects a presentation type for instructing the one or more students;
 - (c) logic that couples the one or more students and one or more instructors through the virtual classroom server; and
 - (d) logic that establishes interaction parameters for the one or more students and the one or more instructors.
- 68. (Previously Presented) A computer program embodied on a computer-readable medium that establishes a virtual classroom, comprising:
 - (a) a code segment that connects a virtual classroom server and one or more students;
 - (b) a code segment that selects a presentation type for instructing the one or more students;
 - (c) a code segment that couples the one or more students and one or more instructors through the virtual classroom server; and
 - (d) a code segment that establishes interaction parameters for the one or more students and the one or more instructors.
- 69. (Previously Presented) The computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 68, wherein the presentation type includes at least one of lecture, simulation, media, interactive browsing, slideshow, video or audio.

- 70. (Previously Presented) The computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 68, wherein the interaction parameters are a protocol for interaction that allow only one person to interact with the virtual classroom at a time.
- 71. (Previously Presented) The computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 68, wherein the interaction parameters are a protocol for interaction that allow a plurality of people to participate in the virtual classroom.
- 72. (Previously Presented) The computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 68, wherein materials are provided for use by the one or more students and one or more teachers in the virtual classroom.
- 73. (Previously Presented) The computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 68, wherein homework materials are provided for use by the one or more students in the virtual classroom.
- 74. (Previously Presented) The computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 68, wherein tests are provided for use by the one or more students.
- 75. (Previously Presented) The computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 68, wherein breakout sessions are provided for the one or more students and one or more teachers in the virtual classroom.
- 76. (Previously Presented) The computer program embodied on a computer-readable medium that establishes a virtual classroom as recited in claim 68, wherein the virtual classroom is recorded.